Vermont Correctional Facilities

Cell Secretary — Facility Information Guide

Vermont Department of Corrections — Commissioner: Jon Murad

Addresses, phone numbers, and visiting hours from the Vermont Department of Corrections. Schedules change — call the facility to confirm before you go.
Items marked "Not published" were searched for in official sources and are not publicly released by the agency.

Chittenden Regional Correctional Facility (CRCF)

7 Farrell Street, South Burlington, VT 05403 | (802) 863-7356 | Female facility

Superintendent: Carolyn Riley

Visiting hours

Visits by housing unit — Saturdays and Sundays:

- Foxtrot: Sun 8:15–10:00am
- House I: Sat 1:15–3:00pm
- Bravo: Sun 1:15–3:00pm
- House II: Sat 6:45–8:30pm
- Delta: Sun 6:45–8:30pm
- Echo: Sun 6:45–8:30pm

Marble Valley Regional Correctional Facility (MVRCF)

167 State Street, Rutland, VT 05701 | (802) 786-5830 | Male facility

Superintendent: Alexander James

Visiting hours

Visits by housing unit — Saturdays and Sundays:

- B-unit Lower: Sat 8:15–9:15am | B-unit Upper: Sat 9:35–10:35am
- C-unit Lower: Sat 1:15–2:15pm | C-unit Upper: Sat 2:40–3:40pm
- D-unit Lower: Sun 8:15–9:15am | D-unit Upper: Sun 9:35–10:35am
- A-unit Lower: Sun 1:15–2:15pm | A-unit Upper: Sun 2:40–3:40pm

Northeast Correctional Complex (NERCF & Work Camp)

1266-1270 US Route 5, St. Johnsbury, VT 05819 | (802) 748-8151 | Male facility

Acting Superintendent: Christopher Cadorette

Visiting hours

Visits by unit, weekdays:

- Alpha: Mon 2:45–3:45pm | Bravo: Tue 2:45–3:45pm
- Charlie: Wed 10:20–11:20am | Delta: Wed 2:45–3:45pm
- South Unit: Thu 12:40–1:40pm (rows 1–2), 2:20–3:20pm (rows 3–4)
- North Unit: Fri 12:40–1:40pm (rows 1–2), 2:20–3:20pm (rows 3–4)

Northern State Correctional Facility (NSCF)

2559 Glen Road, Newport, VT 05855 | (802) 334-3364 | Male facility

Interim Superintendent: Terence Provencher

Visiting hours

Visits by the incarcerated person's last name:

- A–C: Sat 9–11am | D–K: Sat 1–3pm
- L–Q: Sun 9–11am | R–Z: Sun 1–3pm
- Close custody: one visit Mon–Fri, two hours between 8am–4pm

Northwest State Correctional Facility (NWSCF)

3649 Lower Newton Road — St. Albans, VT 05478 (physical) | Swanton, VT 05488 (mailing) | (802) 524-6771 | Male facility

Superintendent: Greg Hale

Visiting hours

General population visits by last name — weekends:

- A–D: Sat 8:30–10:30am | E–L: Sat 1:00–3:00pm
- M–R: Sun 8:30–10:30am | S–Z: Sun 1:00–3:00pm
- Close custody (Echo): Unit 1 Sat 7:00–8:30pm, Unit 2 Sun 7:00–8:30pm
- Segregation (Delta): closed-circuit TV, approved appointments only

Southern State Correctional Facility (SSCF)

700 Charlestown Road, Springfield, VT 05156 | (802) 909-2601 | Male facility

Superintendent: Michaela Merrill

Visiting hours

Visits by unit:

- Echo: Sat 8:30–10:30am | Delta: Sun 8:30–10:30am
- Bravo: Sat 11:00am–1:00pm | Charlie: Sat 11:00am–1:00pm
- Gulf: Sun 11:00am–1:00pm | Infirmary: Sat 11:00am–1:00pm
- India: Sat 1:30–3:30pm | Hotel: Sun 1:30–3:30pm
- Fox 2: Sat 4:00–6:00pm | Fox 3: Sun 4:00–6:00pm
- Alpha: scheduled upon request

Vermont Community Resources

Cell Secretary — Help Beyond the Facilities

Free and low-cost help for treatment, housing, and crisis — from official Vermont and national sources. Numbers and hours change; if one does not work, dial 2-1-1.

Drug & alcohol treatment help

- VT Helplink — call or text “LINK” to 802-565-5465 or toll-free 833-565-5465. Free, confidential, 24 hours a day. (Vermont Department of Health)
- Division of Substance Use Programs — (800) 464-4343 or (802) 651-1550; 108 Cherry Street, Burlington, VT 05401.
- SAMHSA National Helpline — 1-800-662-4357, 24/7, free referrals.
- Dial 2-1-1 in Vermont for live referrals to treatment programs.

Shelter & emergency housing

- Vermont 211 — dial 2-1-1 for shelter referrals near you; or text your ZIP code to 898211.
- DCF Emergency Housing — 1-800-775-0506, Monday–Friday 8am–4:30pm (state-funded hotel/motel emergency housing).

Crisis & safety

- 988 Suicide and Crisis Lifeline — call or text 988, 24/7.
- Vermont Domestic Violence hotline — 1-800-228-7395, 24-hour, free and confidential.
- Vermont Sexual Violence hotline — 1-800-489-7273, 24-hour, free and confidential.
- In immediate danger, call 911.

Cell Secretary LLC — inmate concierge services
www.cellsecretary.com | cellsecretary01@gmail.com
Information compiled November 2026 from the Vermont Department of Corrections (doc.vermont.gov). Always call the facility to confirm current visitation schedules.